

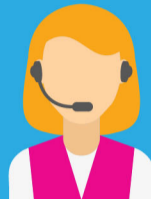
INSTALLATION PROCESS

What happens now?

Great you've signed up to Lightwire. Nice job!



1



Hi

2

An experienced installer will be assigned to your job

You'll receive a phone call to make a date and time for installation

3



4

The installer will set you up with:

- Antenna on your roof (CPE)
- A roof mount
- Cabling
- A wifi router

Success! Your internet will be up and running

5

Hey



6

We'll email your Lightwire account log in so you can manage your account

We'll check in to see how everything is going. If you have any questions in the meantime, you can contact us on **0800 12 13 14**

7

8

You'll receive your first invoice on the first working day of the month following your installation

9



NEWS



We'll keep you up to date with Lightwire news and special offers via our e-newsletter – you can unsubscribe at any time